

Mr Herbert Msagala Biography

Herbert Msagala, Chief Operations Officer at Transnet National Ports Authority (TNPA), a division of Transnet.

He holds a Mechanical Engineering qualification from Mangosuthu University of Technology and is currently in the process of completing his MBA qualification.

He has, thus far, attained numerous developmental milestones, including obtaining international certificates in:

Advanced Strategic Management (IMD in Switzerland) and

International Rail Strategic Management (HEC in France).

Herbert is 37 years old ... the last born in a family of 12 children...,born into a rural family structure....in other words.....a farm boy, on the Stensrust Farm in the Free State, then moved and spent his formative years in the township of Qwaqwa..

From a young age, Herbert has proved to be very determined, steadfast, ambitious and driven to succeed in all his actions.

He believes that the rapid pace, at which he has developed, in his life and career, can be attributed to:

**his strong cultural and family values system,
the strong academic grounding received from MUT,
the support of numerous highly experienced mentors....
as well as , the devoted love and support, from his lovely wife and kids.....all these having
contributed to him rising above tremendous odds.**

In his current role of Chief Operations Officer at TNPA, he leads a team of Operational Executives, where he is responsible for the National imperative mandate of:

Attainment of the organisation's strategic business objectives.... with specific emphasis on providing effective, efficient, safe and affordable port services and overseeing the provision of efficient operational services across all eight Commercial Ports in South Africa.

Before joining TNPA in 2012, Herbert worked for the Transnet Freight Rail (TFR), another division of Transnet for 15 years.

He has held a diverse range of positions, all contributing to his understanding of the South African logistical supply chain. These positions include...but are not limited to:

Resource Management Executive,

Sales and Customer Care,

Operations Planning and

Maintenance Engineering.

Herbert's passion and leadership manifesto, is based on the capability to be instrumental in driving business and people transformation.

His passion has aided him in developing engineers from the coal-face of the business, to executive levels. In his Corporate transformational agenda, he has facilitated the development and introduction of numerous female candidates with high potential into the rail and port operational environment.

Under his Leadership TFR developed and implemented a new planning strategy that enabled TFR to improve customer service and Rail Assets productivity which has been instrumental in unlocking latent rail potential and capacity.

He strongly subscribes to the philosophy that people development is the key to the future positioning of the South African economy, and focuses this philosophy in the development particularly of those who are from previously disadvantaged community and dedicates his spare time to Coaching and Mentoring.